

RETURN FORM

Please include inside your



Dear Client,

Thank you for ordering from Bragard. If your order does not fully meet your expectations and you wish to return it, please print and complete this form, and include it within your Parcel.

Your return must be sent to the following address:

CHEF WORKS EUROPE LTD – Unit 7, Springfield Commercial Centre - Bagley Lane - Leeds - LS28 5LY

Contact name : Contact number :

Email address :

Invoice number : Date order received :

Delivery address :

PRODUCT REFERENCE	PRODUCT NAME	QUANTITY RETURNED	RETURN CODE*	Notes

Returns terms and conditions

1. Returned products must be in the original condition, not worn, used or altered in any way, within 14 days of receipt. Only items in their original packaging can be returned.
2. This form needs to be completed and returned inside your package. Please contact us at info@bragard.co.uk should you not have the possibly to print this form.
3. Should you wish to order a different size, you will need to place a new order
4. Personalised/embroidered and "Last Chance" range products cannot be returned or exchanged.
5. You are responsible for the organisation and cost of postage. Should the product(s) received be faulty or wrong, the cost of the return can be refunded, please keep proof receipt. In some case, collection could be organised, please contact us info@bragard.co.uk or 020 3735 9114.
6. Please allow 5 working days from package received back to us to be contacted for confirmation of exchanged or refund. Please allow 10 working days for the refund to be processed.

Code*	Reason for return/exchange	Code*	Reason for return/exchange
01	Too big	07	Unsuitable Colour
02	Too small	08	Unsuitable Fabric
03	Too long	09	Arrived too late
04	Too short	10	Sample
05	Wrongly ordered	11	Quality defect **
06	Not matching expectation	12	Wrong order received **

** please specify :Click or tap here to enter text.

FOR REFUND – PLEASE FILL IN DETAILS	
BANK NAME	
SORT CODE	
ACCOUNT NUMBER	
NAME ON ACCOUNT	

RETURN FORM

Please include inside your



Date

Signature

PAID VIA PAYPAL	Please tick <input type="checkbox"/>
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